

Qualified Volunteer Counsellor

Role title:	Qualified Volunteer Counsellor
Reports to:	Associate Director of Quality and Education
Location:	Remote
Commitment (hours/week):	3-4 hours/week Monday to Friday plus monthly supervision

The Winston's Wish Bereavement Services Team offer advice, bereavement support and bereavement counselling to children and young people affected by the death of someone important to them as well as advice and support to the family members/carers/friends or professionals involved in their lives. We work with children and young people remotely through telephone and digital platforms.

We are looking for qualified volunteer counsellors to join our team. As a Volunteer Counsellor you will be afforded the opportunity to deliver support to children and young people (up to the age of 25) as well as to their parents and professionals through our immediate support digital services (Helpline, ASK email, Live Chat) or via our direct digital one-to-one counselling service. You may also have opportunities to facilitate a variety of groups designed to support the needs of bereaved children and young people and those important to them.

We ask our Volunteer Counsellors for a minimum of 3-4 hrs per week for at least 12 months. All Volunteer Counsellors must also attend mandatory monthly group supervision (2 hours) which will take place during office hours or in the evening. We also ask that you have access to your own IT equipment.

Required skills, experience and competencies

- Counselling/psychotherapy qualifications (Diploma or above)
- Registration with a professional body (e.g. HCPC, UKCP, BACP)
- Prior experience of working with bereavement and mental health issues
- Prior experience of working directly with children, young people and families
- Excellent documentation and a commitment to the use of outcome measures in clinical practice
- Accountability for ensuring that own practice meets minimum national standards and is compliant with professional Code of Conduct and Code of Ethics
- Ability to practice in accordance with relevant legislation involving Safeguarding Children, Young People and Adults and Children and the Mental Capacity Act
- Able to develop and maintain good working relationships with clients, staff and other volunteers
- Understanding of the importance of working within organisational policies and protocols
- Excellent interpersonal skills
- Good IT skills that will enable competent use of the electronic record system
- Well organised, enthusiastic and self-motivated

- Trustworthy and reliable
- Understanding of the boundaries within the role

What can we offer you?

- An opportunity to develop new and existing skills and to enhance your understanding of the needs of bereaved children and young people
- An induction to Winston's Wish, plus an induction to the Bereavement Service Team including policies and procedures
- Regular opportunities to attend trainings and workshops
- Supervision (in-house) by a qualified and experienced member of staff, registered with appropriate governing body such as UKCP, BACP, BPS & HCPC

How to apply

For more information or to apply please visit <https://www.winstonswish.org/get-involved/volunteering/> or contact volunteer@winstonswish.org.